



Notification: Missed water sampling event

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

JEA Northwest WTP Chemical Monitoring Public Notice

JEA is required to test your drinking water for specific contaminants on a regular basis. Results of that testing are an indicator of the quality and safety of your water. While our community's drinking water comes directly from the pristine Floridan aquifer and requires minimal treatment, JEA still performs more than 45,000 water sample tests a year for dozens of compounds to make sure our drinking water is safe. JEA's water continually meets or exceeds safe drinking water standards.

Missed testing sample

In July of 2018, JEA brought a new Northwest Water Treatment Plant online. Bacteriological samples were taken appropriately during July and August, however, we inadvertently did not take water samples during a portion of the preparation phase, which was during the 2nd quarter (April through June) of 2018. The samples missed were for Volatile Organic Contaminants, Synthetic Organic Contaminants, Radionuclides and Total Coliform from the raw sampling location.

In response to this matter, JEA has implemented additional checks and balances to ensure no other samples are missed. In addition, bacteriological samples taken in July and August showed no coliform was detected and chemical samples taken August 3 and 7, 2018 were also satisfactory. *JEA has never exceeded the Florida Department of Environmental Protection's (FDEP) regulatory maximum contaminant level (MCL) for these contaminants, either before or after the missed test.*

While this missed test did not result in an emergency, we cannot be sure of the quality of your drinking water relating to those contaminants during the April through June 2018 period. JEA is committed to communicating openly with our customers regarding any issues and corrective action taken. We are confident this issue has been resolved in conjunction with the Florida Department of Environmental Protection's regulatory requirements.

What should you do?

Some people who drink water containing Volatile Organic Contaminants, Synthetic Organic Contaminants, Radionuclides and Total Coliform could become seriously ill. To learn more about the possible health effects, visit the EPA website at www.epa.gov/ground-water-and-drinking-water/table-regulated-drinking-water-contaminants or contact JEA or FDEP at the one of the numbers below.

While all recent tests have received satisfactory results, customers who are concerned about their exposure to this contaminant may choose alternative sources of drinking water. Please feel free to share this information with your friends and neighbors, especially those who may not have received this notice, such as people in apartments, nursing homes, schools and businesses).

For more information, please contact Kim Neumann at 904-665-4521 or contact the Department of Environmental Protection, Potable Water Section at 904-256-1700.